

Digital Cookie Troop Cookie Manager Training



Training Agenda

Brief Digital Cookie Overview

Troop Cookie Volunteer Experience

Customer Experience

Girl Scout / Caregiver Experience

Digital Cookie Help Center



Digital Cookie

Unified Online Selling Platform

Packed with fun, easy-to-use tools, Digital Cookie® delivers more ways to participate, more ways to sell, more ways to buy, and more ways to learn! And in addition, studies show Girl Scouts who use Digital Cookie® in combination with traditional sales often sell more cookies and reach their goals faster.



Who Uses Digital Cookie?

Girl Scout's use Digital Cookie to supercharge their cookie business!

Girl Scouts create their own sites and send marketing emails to customers.

Girl Scouts and caregivers can manage their online sales, inventory, and financials using Digital Cookie.

Girl Scouts take orders and track purchases.

Troop Cookie Managers support Girl Scouts and families with visibility to their online activities.

Troop Cookie Managers use it to set up and manage sales for their troop specific online sales site.

Troop Cookie Volunteer Experience UAUAUAUAUAU

Receive Email

Sender: "Girl Scout Cookies" email@email.girlscouts.org

Subject: Cookie season is almost here! Help your troop reach their goals with Digital Cookie.

Registration Tips

- Make sure myGS account is updated with the correct email.
- Add the sender's email to your contacts list.
- Check promotions, junk, and spam folders for email.
- Tip Sheet: <u>No Registration Email</u>

Click "Register Now" From Email

Create Password and Login

All users must register through their Digital Cookie registration email every year. Volunteer Terms and Conditions

Read and Accept T&Cs

If you have a Girl Scout in your household and access for parents/caregivers has opened, you will need watch a safety video with your Girl Scout, accept the parent T&Cs and read and accept the Girl Scout Safety Pledge with your Girl Scout.

Troop Dashboard Six Sections

Troop Cookie Site



- Assign troop site lead
- Set up troop cookie site
- Copy troop site link or view QR Code

Pending Orders

At a glance, see if:

- The troop site has any pending orders to approve or deliver.
- Girl Scouts in your troop have any pending orders to approve or deliver.
- Quick access button to view orders.

Troop Site Sales



• View the troop site's progress towards their goal.

Cheers



 Quick access button to send a Cheer to a Girl Scout in your troop.

Troop Online Sales and Marketing



• Monitor your troop's sales and Girl Scouts' Digital Cookie progress.

Reports

The following reports are available for download:

- All Order Data
- Initial Order (If applicable)
- Cookie Badges
- Rewards Selection



Troop Site Setup

Step 1: Click Get Started



Step 2: Select a Troop site lead

Step 3: Click Set Up Your Site



Step 4: Activate the Site

		Dig	ital Cookie	Registratio	on		
Register your Girl S cookie site and goa Girls 13 and older	Scout to participat als, manage order can add their own	te in Digital Cookie s and learn marke n email address. Th	. She'll get access ting business skill: nis allows them to	to the Digital Cool s. manage details fo	kie Platform where r their cookie site.	each Girl Scout ca	an set up her
Digital Cookie Status	Girl Scout	Date of Birth	GSUSA ID:	Тгоор	Preferred First Name*	Girl Email Address	Action
ACTIVATE	Troop3012C66 1 Site	01/01/2011	TRP3012C661	3012			
							ACCESS SITE

Orders Page

girl scouts of the sierra nevada



My Account Log Out You are viewing as:

Troop 333 of Service Unit 604

Dashboard Orders My Troop My Troop Orders Cheers Booth Pickup

Searching for Orders

			Orde	ers			
Search for	Orders 🚯	Custom	ner Information		Girl/Parent	c	Organization
Order	# 05758715	First Name		Girl First Name		Council Name	Girl Scouts of the Sierra Ne
Date Rang	to	Last Name		Girl Last Name		Council Code	661
Order Statu	S Choose an option	Phone		GSUSA ID		SU Name	SU604
Paymer Statı	nt Choose an option	Email		Site URL		SUID	604
Order Typ	e Choose an option 🔍			Parent Email		Troop #	333
Orders Pendir	ng Validation See List	🚔 Custome	SEAR or Name 🌰 Total 🚔 Orde	CH	avment Status 🔺 Girl Nam	- e 🌢 Cou	Export to Excel
05750715		Dolivor Trofoil L		, status 🐳 P		Marazan Ciel	Scouts of the 222
	J9/TU/2417:55 In-Person I	Deliver Trefoll L	Love \$48.00 New	/	Payment Authoriz KalMZCee	ewirzzzra Giri	scouls of the 333
Showing 1 to 1	of 1 entries					First P	revious 1 Next Last

Order Details

Order Details

Order Number:	05758715	Payment Status:	Payment Authorized	CANCEL
Order Date:	9/10/2024 5:55 PM CDT	Delivery Status:	Not Delivered	
Order Type:	In-Person Delivery with Donation	Baker:	ABC	
Order Status:	New	Baker Status:	N/A	
If Not Approved:	Cancel Order	IO Status:	N/A	

Paren	t Action	Deliver	ry Confirmation
Status:	Pending	Confirmed By:	
Date Actioned:		Date Delivered:	
Actioned Via:		Confirmed Via:	

Organization

Girl Name:	kaiMzceeM rzzzra	Council Name:	Girl Scouts of the Sierra Nevad
Parent Name:	Eaa kcBoroor	Council Code:	661
Parent Email:	dctesting+102057892@girlsco uts.org	SU Name:	SU604
GSUSA ID:	102067446	SU Number:	604
Site URL:	kaimzceem483737	Troop Number:	333

Customer Details Order Paid By: Trefoil Love Email: mgtags22@gmail.com **Billing Phone:** 619-867-5309 Billing Address: Trefoil Love 1231 Upas St San Diego, California 92103-5127 **Delivery Information** Delivery Address: Trefoil Love 1231 Upas St San Diego, California 92103-5127 Delivery Phone: 619-867-5309 Address Confidence: 88 Recommended Customer Accepted Address: Payment Information VISA ending in **** Credit Card: Checkout Type: Standard Purchased Via: Website

Fulfillment Data Transfers

(i)

Order Details

Site URL:	kaimzceem483737	Ті	roop Number: 3	33	
	Р	roducts &	Payment		
Product			Unit Price	Qty	Price
Cookies					
Thin Mints®			\$6.00	5	\$30.00
Trefoils®			\$6.00	2	\$12.00
Donate Cookies			\$6.00	1	\$6.00
Total				8	\$48.00
	Qty	Price			
Purchased Packag	ges: 7 \$	42.00			
Donated Package	s: 1	\$6.00			
Gift Box:	0	\$0.00			
Subtotal:	\$	48.00			
Delivery Cost:		\$0.00			
Order Total:	\$	48.00			
Added to sales go	al 8 Pac	kages			
		Payment Tra	nsactions		
Туре	ID	Status	Amount	Date	
AUTHORIZATION	mtn9e39r	ACCEPTED	\$48.00	9/10/24 5:55 PM	CDT
		Not	25		
		NOT	25		
					🕀 <u>Add Note</u>

Fulfillment Data Transfers

i

i

Туре	Received At	Date
New Order	Provider	
Order Received	DOC	
Cancellation	Provider	

System Emails

Туре	Date Sent	Action
Order Conf.	9/10/24 5:55 PM CDT	Send
Capture Failure (C)		N/A
Capture Failure (P)		N/A

Refunding an Order

efund

	Order De	etails		
Order Number:	05748276	Payment Status:	Payment Captured	F
Order Date:	8/23/2023 12:19 AM CDT	Delivery Status:	Not Delivered	
Order Type:	In-Person Delivery with Donation	Baker:	LBB	
Order Status:	Processing	Baker Status:	Pending	
If Not Approved:	Cancel Order	IO Status:	Not Added to IO	

Parer	it Action	Delive	ry Confirmation
Status:	Approved	Confirmed By:	
Date Actioned:	8/24/2023 8:38 PM CDT	Date Delivered:	
Actioned Via:	Website	Confirmed Via:	
	Organiza	tion	
Girl Name:	Coaaa nvlvuaav	Council Name:	Southern Arizona
Parent Name:	rJeeirei nvavauai	Council Code:	608
Parent Email:	frrnnansfeeeej_iulnavi@ilgml.	SU Name:	SU601
COLICA ID.	mcm	SU Number:	601

Troop Number:

3300

 Full Refund Partial Refund Select refund type 	Please select one of the op	tions below to re	fund this cookie order:
Partial Refund refund type	O Full Refund		Select
	O Partial Refund		refund type

Refund Order	

Refund Order

Continue with refund?

Yes

No



Please select one of the options below to refund this cookie order:

Choose an option

*Required

Partial Refund

Responsible Party:

Notes:

Product	Current Qty	Current \$ Amount	Qty to be Refunded	\$ Amount to be Refunded	Remaining Qty	Remaining \$ Amount
Cookies						
Thin Mints®	5	\$25.00	0	\$0.00	5	\$25.00
Donate Cookies	100	\$500.00	0	\$0.00	100	\$500.00
Total	105	\$525.00	0	\$0.00	105	\$525.00
Refund Reason:	Choose an option		-			

-

GSUSA ID:

Site URL:

109285849

coaaa39999960

Refunding an Order

Order Details							Refun	d Order		8	
Order Number: Order Date: Order Type: Order Status:	05758715 9/10/2024 5:55 PM CDT In-Person Delivery with Donation Processing	Payment Status: Delivery Status: Baker: Baker Status:	Payment Captured Not Delivered ABC Order Requested		Pleas	se select one of the options be Full Refund	low to re	fund this cookie order:			
If Not Approved:	Cancel Order	IO Status:	Not Added to IO			R	efund	Order			C
Pare	nt Action	Delive	ery Confirmation	Please selec	t one of	the options below to refund this	s cookie o	rder:			
Status:	Approved	Confirmed By:		Eull Dof	und						
Date Actioned:	9/10/2024 6:45 PM CDT	Date Delivered:	-	- Fuil Keil	unu						
Actioned Via:	Website	Confirmed Via:							Current Order Total	: \$4	8.00
	Organiz	ation		Refund Reas	son:	Choose an option			Amount Canceled:	- \$48	8.00
Girl Name:	kaiMzceeM rzzzra	Council Name:	Girl Scouts of the Sierra Nevad	Responsible	Party:	Choose an option			New Order Total:	\$0	0.00
Parent Name:	Eaa kcBoroor	Council Code:	a 661	Notes:		Enter notes here					
Parent Email:	dctesting+102057892@girlsco	SU Name:	SU604								
GSUSA ID:	uts.org 102067446	SU Number:	604								
Site URL:	kaimzceem483737	Troop Number:	333			*Required			///.		
								Continue with refund?	YES	ΝΟ	







My Account Log Out

You are viewing as:

Troop 333 of Service Unit 604

Dashboard Orders My Troop

My Troop Orders Cheers Booth Pickup

My Troop Orders Page



Use this page to see orders place on the troop's cookie site

		Brear e			er op	
Running a G	ood Bus	iness	approved and w	han it's nisked up		
Reep track of with	at s been on	Jereu, when its	approved, and w	nerrit s picked up.		
4 Orders to Click on a name	approve to see all the	e for pick u details about 1	l p .he order. Then "A	pprove" or "Decline" the	order.	
Select all	Approve O	rder Declin	e Order			
						Show 5 Items 🔍
Order #	Cookie pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
05748520	14	Case Test2	Case Test2	3756 E Fry Blvd, Sierr a Vista, AZ	8/24/2023	5
05748537	6	Zoe Wright	Zoe Wright	3756 E Fry Blvd, Sierr a Vista, AZ	8/24/2023	5
2 Orders to	pick up					
Click op a pame	to mark whe	n the cookies v	vere picked up. (i)		
click off a fiame	Order Pick	ed Up Expo	rt Orders			
Select all						Show 5 Items
Select all						
Select all	t Cookie	pkgs	Deliver to	Delivery A	ddress	Order Date
Select all Order #	t Cookie	pkgs T	Deliver to	Delivery A 3756 E Fry Blvd, Sierra	ddress a Vista, AZ	Order Date 8/4/2023

Digital Cookie Orders to Deliver

Running a Good Business Keep track of what's been ordered, when it's approved, and when it's delivered.

 1 Orders to approve for delivery in person

 Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

 Select all in view
 Approve Order
 Decline Order
 Show 5 Items

 Order #
 Cookie pkgs
 Paid by
 Deliver to
 Delivery Address
 Order Date
 Days left to Approve

 0
 05748274
 9
 Lilo Pelekai
 Lilo Pelekai
 1231 Upas St, San Diego, CA
 8/23/2023
 4

Complet	ed Digital Cookie	Online Or	rders			
Select all	Add to Customer List	Export 🔨	/			Show 10 Items \smallsetminus
	Paid by	Order #	Cookie pkgs	Order Date	(i) Order Type	In Customer List
View	Mindy Guevara	05344643	5	8/9/2023	Pick Up	
View	Mindy Guevara	05344639	2	8/9/2023	Donated	V
View	Mindy Guevara	05344637	2	8/9/2023	Pick Up	
View	Mindy Guevara	05344634	4	8/9/2023	Pick Up	V





My Account Log Out

You are viewing as:

roop 333 of Service Unit 604

Dashboard Orders My Troop My Troop Orders Cheers

Booth Pickup

You can send Cheers to Girl Scouts in your troop!

Trans.					The second	Hyyaiii	0%				Close 🔨
1 MA	Se Cheer on the membe Your fellow Girl Scouts are w	nd a Cheer to G rs of Troop 3300! orking hard this cookie seas	son. Send your troop member	s some words of encouragement.		Choose a Message You're awesome	Choose a Picture	0 😁	o o	0	Preview your Cheer You're awesome from Anon 401109001
	Q Search for a Troop Mem	GOAL PROGRESS									Send This Cheer
/	Hyyaiii	0%		Pick a cheer to send 🗸		Click th	e drop dov	/n nex	t to the	Girl	
	Соааа	0%		Pick a cheer to send 🗸		Scout picture	t to view th e options, t	e mes hen pr	sage ar eview a	id nd	
10	Ava	0%		Pick a cheer to send 🗸	6	send yo	our Cheer	o that	Girl Sco	out.	
	🌩 Sam	55%		Pick a cheer to send 🗸							
	📻 Hellena	0%		Pick a cheer to send 🗸							
	Sarah	25%		Pick a cheer to send 🗸	1.60						

Booth Pickup Page



My Account Log Out



Dashboard Orders My Troop My Troop Orders Cheers Booth Pickup



The booths listed in Digital Cookie are what the troop has signed up for in the baker system.

Your list of pickup b	ooth locations	
1 Available Booths		
Sort by: Name	6 Items	
Girl Scout Council Office 4930 Cornell Rd cincinati OH, 45242 <u>Edit pick up dates</u>	08/28/2023 - 09/17/2023 09:00 PM - 09:00 PM <u>Delete booth pick up</u>	Edit or delete if necessary

Digital Cookie **Customer** Experience

Customer View-Email





Visit my Digital Cookie[®] site

Dear Peter,

Ready to purchase your favorite Girl Scout Cookies? Now it's easier than ever! You can order these delicious, purpose-filled cookies through my Digital Cookie[®] site.

The best part? When you order Girl Scout Cookies from me, you're helping me learn essential life skills—all while supporting the largest girl-led entrepreneurial program in the world.

Cookie proceeds stay local, so your purchase helps me and my Girl Scout troop experience amazing adventures all year long.

If you've already bought Girl Scout Cookies this year, thank you! I wanted you to know there's still time to place another order. Consider stocking up for yourself, buying for friends and family, or donating to Charity Name Here.

Pretty sweet, right?

ORDER COOKIES

Order Cookies Link



Customer View-Placing Order



Customer View-Checkout



Additional Information from Customers



Customer View-Confirmation





Package
BracketDigital Cookie 2023-2024
Consumer Charged Flat Fee4-8\$12.99 (tier A)9-12\$14.99 (tier B)

For orders of 13 packages or more shipping is calculated as follows: 13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$27.9825 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$42.97

\$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands

- Don't make the decision for your customers, the answer is always no unless you ask.
- Customers want the cookies and are willing to pay shipping
- They have the option to not purchase shipped and still donate-that is more sales than not asking

Digital Cookie Shipping Fees

Girl Scout and Caregiver Experience



Become a true cookie boss in four easy steps!

Digital Cookie®

This cookie season, superpower your sale by adding Digital Cookie® to your toolkit.

1. Register for	Digital	Cookie ®
-----------------	---------	-----------------

When you create you	r password, a confirmation email will be sent.
Password	
	Passwords must be 8-16 characters, including 1 number, capital letter and lowercase letter, with optional special characters 1, #, or \$
Confirm password	

Look for the Digital Cookie® registration email in your inbox to register. If you can't find it, contact yout council.

2. Set Up Your Site



Take a few minutes to set your sales goal, share your cookie story, and upload a fun picture or video. Then publish and go!

Use the Digital Cookie® app to sell cookies wherever you go!

The app makes it easy for you to take payment from customers purchasing cookies.





Use the email in Digital Cookie® to reach out to customers. Ask them to visit your site, purchase, and share your site. Also, post your site on social media.



Use your Digital Cookie® platform to track sales and inventory and check progress towards your goal.

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Receive Email

Sender: "Girl Scout Cookies" email@email.girlscouts.org

Subject: It's time to register your Girl Scout for Digital Cookie!

Click "Register Now" In Email

Create Password and Login

All users must register through their Digital Cookie registration email every year. No Registration Email

View the "No Registration Email" Tip Sheet

- Check promotions, junk, and spam folders for email.
- Make sure myGS account is updated with the correct email.
- Add the sender's email to your contacts list.


Watch Safety Video with **Girl Scout**

At the end of the video, you will need to click the green continue button.

cookie site and go Girls 13 and older	als, manage orde can add their ow	rs and learn marke n email address. Ti	ting business skil	ls. manage details	for their cookie site.		
Digital Cookie Status	Girl Scout	Date of Birth	GSUSA ID	Тгоор	Preferred First Name*	Girl Email Address	Actio
Activate	UG_AGCI_ICN IIRCOIOIORA NTO	04/03/2012	110182156	44			
Activate	NTO	04/03/2012	110182156	44		***	

Cance

Girl Account

Save

Activate Girl Scout(s)

After clicking the Activate button you will be able to update your Girl Scout's preferred name. This name will be on the storefront and in the customer's emails.



13+ Girl Scouts

You will also have the option to add your Girl Scout's email if she is 13 or older. Do not add the email address you used to log into Digital Cookie, This is optional, skip this box if you do not want to add an email.



Online Sales and Marketing







Setting up the Girl Scout Cookie Site



To set up the Girl Scout's cookie site:

- Click the "Site Setup" link on the menu bar.
- Or click the "Set Up Your Site" button from the home page.



Girl Scout Site Set Up

Four sections to set up the site

- 1. Goal Setting: Set My Sales Target
- 2. My Cookie Story
- 3. Photo/Video Upload
- 4. Preview and Publish Your Site

Goal Setting: Set My Sales Target





My Cookie Story





Photo/Video Upload



Girl Scouts who uploaded a photo or video of themselves sold more than double the boxes on average than those who did not.



Approve and Publish



If your button only says "see your site" you may be missing some required fields or didn't make any changes. Go back and check that everything has been completed.



Digital Cookie Pages











Learning

Cookie Program Learning

Learning to Be an Entrepreneur

Everything you do on the Digital Cookie site-whether you're playing a game, taking a quiz, or checking your sales progresshelps you learn how to run a business. That makes you an entrepreneur!

Click on each circle to see how to build your business skills.

Cookie Page Setup

Stay Safe and Treat

Set Your Sales Target

Come Up with a Troop Goal

Customers

Add or import customers

My Cookie Customers	Then select which		
Customer List Send marketing emails, keep customer information up-to-date, and track orders.	i <u>Tips to get started</u>	marketing email to send.	
Select All SEND MARKETING EMAIL ADD CUSTOMER More	Send Marketing	Email	
Name Email Address Last Emailed Email Title Email Status	To: Mindy Guevara X		
Mindy Guevara Yes	Select the email you would like to s	end:	
To <mark>tal customers: 1 Total en</mark> ails sent: 0 Total unique customers emailed: 0	Open for business	Still time to order cookies Thanks for your support	
To Send email, first check		pince* pince*	
box, then click Send Marketing Email Button.	Please note, emails can take up to 15 minutes	to send.	
	A juir view of this emonicul be seen in th	CANCEL SEND EMAIL	

Viewing Customer Information

Customer Information						
<u>< Back to customer list</u>						
Customer:	Mindy Guevara	Contact Source: Website				
Email:	tagalongsrock@email.com	Notes:				
Address:						
Phone:						
DELETE	EDIT CUSTOMER	ADD ANOTHER CUSTOMER				
Season 2025 Orders: 0 F	ackages added to sales goal: 0					

Orders

When determining whether to approve or decline the order, consider:

- Is the customer a known and trusted individual?
- Are you willing and able to get the cookies to the customer's location before the end of the sale.

AND

• Do you have or will you have the inventory available?

If so, "Approve Order."

Approving/Declining Orders in Bulk

Approving/Declining Orders Individually

ACTION ITEM: Che	eck your cookie inventory and delivery	address before you approve deliv	ery.	Approve Now
Order Detail	Approve for Delivery			
Order Number:	05758868	Order Status:	Needs Appr	oval
Deliver To:	Trefoil Love	Order Type:	In-Person D	elivery with Donation
Delivery Address:	1231 Upas St San Diego, California 92103-5127	Order Date:	9/15/20246	:16 PM CDT
Delivery Phone:	619-867-5309	Secondary Delivery Option:	Cancel Orde	er
Ordered From:	My Cookie Website	Approved to Deliver:	Pending Dec	ision
Order Paid By:	Trefoil Love Add to customer list	Order Delivered:		
Billing Email:	mgtags22@gmail.com			
Billing Phone:	619-867-5309			
Thin Mints Construction Thin Mints Adventuref Construction Donate Con	⁸ , 2 pkgs fuls ⁹ , 1 pkg pkgs pkies, 1 pkg	Purchased F Donated Pa Subtotal: In-person D	Packages: 5 ckages: 1 elivery:	\$30.00 \$6.00 \$36.00 Free
		Order Tota	=	\$36.00
Approve or Decline Items to review before you ap • You have all the cookies on h • You are willing and able to tr • You will contact the custome When you approve this order, th all order details including the cu	Delivery prove order delivery for kaiMzceeM hand or can obtain them from your tro avel to the delivery address. er to arrange a delivery date and time. he customer's credit card will be charg ustomer's name and contact information	l: op. ed and kaiMzceeM can see on. Don't forget it's important		
to mark when she's delivered th				

Once approved: customers receive an email to expect their cookies within two weeks of when you have them.

Decline Delivery for Cookie Orders

Secondary options your customers selected if their order is declined:

DONATE: 2 Orders

If you decline to deliver these orders, the customer's credit card will be charged and the cookies will be donated. Each donated order will count towards cookie sales.

CANCEL: 0 Order

If you decline to deliver these orders, the customer's credit card will not be charged as the order is cancelled.

If an order is declined, it cannot be re-approved or changed.

Cancel

Decline Order

63

Orders to Deliver

Completed Orders

Digital Cookie Online Orders

3 Completed Digital Cookie Online Orders

	Paid by	Order #	Cookie pkgs	Order Date	(i) Order Type	In Customer List
View	Nina Smith	00112249	10	6/26/2023	Shipped	
View	Jasmin Winter	00112247	7	6/26/2023	In Person	v 🔶
View	Jane-Anne Cathcart	00112245	5	6/26/2023	Shipped	V

My Rewards

As Girl Scouts earns a reward, they will see a message on their "My Rewards" tab letting them know they earned another reward.

ck to Dashboard		Need help?	
	Sam's Rewards		
	18 Packages Sold / Goal: 5	500 ①	
	You have 482 packages to reach your next reward level. You can select rewards until 1/1/2024		
Reward options may change ba Your Troop may opt out of rewa	ed on final sales and troop reconciling. rds, so please check with your troop volunteer for more details.		
500+ Packages		Purple sta =Goal	ır
Digital Cookie Rewards		277 Digital Packages Sold	
24+ Packages		✓ ▼	1
250+ Packages		✓ ▲ Rewar	ı d
Once this level is unlocked adjust your option at any tin Reward 1 T-shirt Select size V YS YM YL AS AM	you can select one reward/group (if there are more than one e before the deadline.	e) from the list of options. You may	

My Cookies-Initial Order Entry

< Back to Dashboard leiecSe's Cookies Emma Enter Your Offline Initial Order: Enter Your Offline Initial Order: Using your paper order card, enter the number of cookie packages you are requesting from the troop. Do not enter the packages from your approved Digital Cookie in-person delivery orders. Those packages are automatically included in your Initial Order. Using your paper order card, enter the number of cookie packages approved Digital Cookie in-person delivery orders. Those package Adventurefuls[®] Toast-Yay!® Adventuref 0 0 0 **Trefoils®** Lemonades[®] Trefoils 0 0 + 0 Peanut Butter Thin Mints® Patties® Samoas 0 0 + 0 Caramel Peanut Butter Thin Mint deLites® Sandwich 0 0 0 + Caramel Donate Toffee-tast **Chocolate Chip** Cookies 0 0 0 Total package Total packages entered (updates after saving): 0 flow **Digital** Coo Digital Cookie in-person delivery packages: 0 Tota Total packages in your Initial Order: 0 er's You can update and save your Initial Order a You can update and save your Initial Order as often as you wish prior to 01/01/2025. You will need to submit the order to your tro You will need to submit the order to your troop volunteer on or before 01/01/2025. Cancel Initial Order not yet sent to Initial Order not yet sent to your troop volunteer. A Please finalize and send th Please finalize and send this information before the Initial Order Date.

the

- 1. The total number of packages that have been allocated to your Girl Scout from the troop cookie volunteer.
- 2. Offline sales need to be updated by the Girl Scout/caregiver when the Girl Scout delivers cookies not ordered/paid for through Digital Cookie.

	Dianne's Cookies
Go to Delivery Settings	Go to Delivery Settings
Jan's Packages: 16	Dianne's Packages: 246 1 This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This num the data on your progress bar.
Jan's C	Dianne's Cookies Inventory (Package
Girls should enter the cookies they sold/deliv My Offline Sales My Offline Sales	Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie. My Offline Sales My Offline Sales
Numbers entered will be reflected in Availa	Numbers entered will be reflected in Available Inventory and totals below. Caramel deLites® - 0 + Peanut Butter Patties® - 1 +
	Trefoils® Thin Mints® - 0 Peanut Butter Lemonades®
	Sandwich - 1 + - 0 + Toast-Yay! [®] Adventurefuls [®]
	- 0 + - 0 + $Caramel$ $Chocolate Chip$ $- 0 +$
	Cancel Save Updates

My Cookies-Inventory by Variety cont.

- 1. Current Inventory
- 2. Pending Delivery/To Approve
- 3. Inventory Needed

				Dianne's Coo	kies	
Go to Delivery Settings		Go to Delivery Settings				Viewe
Jan's Packages: 16 This number reflects all packa the data on your progress ba	ages currently cred r.	Dianne's Packages: This number reflects all packa the data on your progress bar	246 ges currently cri	edited to your Girl Scout by the tro	oop cookie vol	unteers. This number m
irls should enter the cookies	an's Co they sold/delivere	Dia Girls should enter the cookies to My Offline Sales	nne's	Cookies Inven red to customers that were not pa	tory (Packages) I cookie.
My Offline Sales		Current Inventory	734 #	Panding Delivery (To Approve	10 🛦	Imunoton Nondad
Surrent Inventory	6▲	NOTE: Numbers may differ from the	Initial Order	Variety	Pending	Variety
NOTE: Numbers may differ from th entered and is determined by the t	e Initial Order roop leader.	entered and is determined by the tri Please contact your troop leader for information.	oap leader. r more	Thin Mints® Unapproved	10▲ 10	Peanut Butter Sandwich
Please contact your troop leader ju information.	or more	Variety Peanut Butter	Available 0 🔻	(Online Delivery) Undelivered (Online Delivery)	0	Peanut Butter Patties [®]
Variety	Available	Sandwich		CURRENT PENDING	10	Adventurefuls®
Thin Mints®	4▲	Peanut Butter Patties®	0 🔻	TOTAL	10 🔻	Caramel Chocola
Initial Order	4	Adventurefuls®	80 🛦			Tutural
Additional Inventory	0	RECEIVED:				irefoils."
DELIVERED:		Initial Order	82			Toast-Yay! [®]
"In Hand" App Sales	0	Additional Inventory	0			Lemonades®
Delivered Online Sales	ō	DELIVERED: Offline Sales	0			
CURRENT INVENTORY	4	"In Hand" App Sales	õ			Cookie Share
	0-	Delivered Online Sales	2			Thin Mints [®]
Trefoils*	UV	CURRENT INVENTORY	80			Caramel deLites ^d
Samoas®	0 🔻	Caramel Chocolate Chip	0 🔻			
Do-si-dos®	0 🔻	Trefoils®	0.			
Tagalongs®	2 🔻	Toget Vari®	70 -			
Toffee-tastic®	0 🔻	Lemonades ⁽⁸⁾	76 -			
	0 🔻	Cookie Share	0.			
Girl Scout S'mores®						
Girl Scout S'mores®	0 🔻	Thin Mints®	0 🔻			
Girl Scout S'mores®	0 V 0 V	Thin Mints®	0 ¥			

1. Current Inventory

- 2. Pending Delivery/To Approve
- 3. Inventory Needed

Quinn's Cookies Go to Delivery Settings View entered Initial Inventory Quinn's Packages: 212 This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar. Quinn's Cookies Inventory (Packages) o Girls should enter the cookies they sold/delivered to customers that were not paid for in digital cookie. 2 3 My Offline Sales 07 29 🛦 Pending Delivery/To Approve Current Inventory 76 🛦 Inventory Needed 47 NOTE: Numbers may differ from the Initial Order Category Available Pending Category entered and is determined by the troop leader. Cookie Please contact your troop leader for more Cookie 46 33▼ information. Unapproved 34 Specialty 14 (Online Delivery) Category Available 16 Current Inventory Undelivered 12 Pending 30 Cookie (Online Delivery) 13▼ TOTAL NEEDED 14 CURRENT PENDING 46 Specialty 16

Specialty

TOTAL

29 🛦

51

29

0

0

51

29

TOTAL

RECEIVED:

Initial Order Additional Inventory

DELIVERED: Offline Sales

"In Hand" App Sales

Delivered Online Sales

CURRENT INVENTORY

30 🔻

76▼

My Cookies Tab-Financials

See how much money is owed for cookies and how that has been calculated.

Quinn's Financials 🛛						
Reflects cookies and payments entered by the t	roop cookie volunteer.		08/31/23 12:00 AM CDT			
Initial Cookies (Order Card)	61	Payments	\$392.00			
Council Charity (\$5.00)	10	Online Paid	\$387.00			
Cookie Packages (\$5.00)	33	Offline Paid	\$5.00			
Specialty Packages (\$6.00)	18	TOTAL PAID	\$392.00			
PACKAGES	61					
Additional Cookies Received	37 🛦	Total Balance Due	\$42.00 🛦			
Council Charity (\$5.00)	8	Total Money Owed	\$434.00			
Cookie Packages (\$5.00)	13	Total Money Paid	\$392.00			
Specialty Packages (\$6.00)	16	TOTAL BALANCE DUE	\$42.00			
PACKAGES	37					

My Cookies Tab-Delivery Settings

Girl Scout Delivery Settings o

Reliable to deliver cookies

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or delivered in person. Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

- ACTIVE Allow Girl Scout delivery on my girl's cookie site and mobile app
- INACTIVE Remove Girl Scout delivery from my girl's cookie site and mobile app

Ry inventory for Girl Scout delivery

If you're out of stock for a cookie, you can turn off delivery. Lana's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

Girl Scout Delivery Settings o

🚷 Allow my Girl Scout to deliver cookies

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or delivered in person. Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

- ACTIVE Allow Girl Scout delivery on my girl's cookie site and mobile app
- INACTIVE Remove Girl Scout delivery from my girl's cookie site and mobile app

Ry inventory for Girl Scout delivery

If you're out of stock for a cookie, you can turn off delivery. Sam's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

Cheers

Girl Scouts can only send to other girls in their troop but can receive Cheers from customers and leaders, and other girls in their troop.

To send a Cheer, Girl Scouts can click Pick a cheer to send next to the Girl Scout they want to cheer.

Mobile App for Caregivers

Using the Mobile App at a Cookie Booth

Digital Cookie Registration Self-help Steps

girl scouts				6
	Log in to Digital (Cookie		
	Email			
1	Password			
			-	
	Log in Forgot password Nee	ed help to log in		
	-			
	Need	l Help to		
	L	og In		

Help with Log In

Registration email

You must click the access link in your **Digital Cookie registration email** to log in for the first time and complete set up for Digital Cookie. (See our <u>tip sheets</u> steps 1-3.) it can take up to 15 minutes to receive the email. Check your spam folder too. <u>> Request a registration email</u> <u>free</u> The registration process

If you clicked the registration link and your email is not recognized, check if registration has started for your troop. If it's time, you'll be able to self-register. (See our <u>tip sheets</u> steps 4-7). <u>> Check if registration has started for your troop.</u>

Problems with email address

The email you're trying to sign in with may be different than what the council supplied. <u>> Check the email address that's on file for you</u>

Problems with password / too many attempts, locked out

If you forgot your password, or are using one from last year's cookie season, you need a new password.

> Forgot your password

If your account got locked from too many login attempts, go to the log in screen and try to log in 1 more time. You'll see a message with a link to unlock your account or to contact customer support. \geq Go to login

It's still not working ... contact customer support



Digital Cookie Help Center

Digital Cookie Help Center

Your go-to place if you need support!



Customer Lis Send marketing er	t nails, keep customer info	rmation up-to-da	ate, and track orde	ers.		ips to get started
Select All	Send Marketing Email	Add Custor	mer More		Sho	w 10 Items 🔍
Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
Cindy Lou	Yes				0	0
Cookie Mons	ster2 Yes	8/10/2023	Thank you		3	18
Total customers:	2 Total emails sent: 0	Total unique o	customers emailed	1: 0	Ne	ed help?



Select which role and category you need support on.

	Help	
	6 💿 🤮	<u>00</u>
Parent	s and Girl Scouts Volunteers Your Cu	ustomers
Account setup • registration • settings • password see FAQs	Cookie site setup • set goals • your girl's story • approvals see FAQs	Customer records • import • add/delete • send emails see FAQs
Cookie orders • details • approve • order types see FAQs	Mobile app • orders • approvals • credit cards see FAQs	My rewards • view rewards • select rewards see all FAQs
Badges and learning • how to earn • games and videos see FAQs	Quick tip instructions • various topics • step-by-step pdfs see list	Quick tip videos • various topics • short videos see list
	Need more help? contact customer support	



Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.



After looking, still can't find what you need? Contact customer support.





Click the topic you need help with and complete the form for more assistance.

Or click the Live Chat button to chat with a Digital Cookie support agent during business hours.



Thank You!



